

# NASHIK GRAMIN SHIKSHAN PRASARAK MANDAL'S College of Pharmacy BRAHMA VALLEY EDUCATIONAL CAMPUS

Anjaneri, Nashik – 422 213 Phone No. : (02594) 220146, 220147

1.4: Feedback Processes of the institution may be classified as follows:

1. Feedback collection process:

Quality of teaching is monitored through feedback from students. Different feedback collection systems are available in the institute through which they can submit their feedback are listed below

- A. Topic tracking
- B. Online feedback
- C. Manual feedback
- D. Suggestion box
- A. Topic tracking: Feedback from the students on classroom teaching is taken by course monitoring committee (CMC) on completion of each topic, the parameters included in the feedback are
  - Points covered during teaching
  - Any assignments etc conducted on the topic
  - Any specific suggestion from the students on the topic.
- **B.** Online feedback: Online feedback is taken by HOI/HR department from the students at end of the academic year. The parameters in included for such feedback are mentioned in the following table.

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Ratings	Excellent	Very good	Good	Average
Parameters				
Regularity of class conduction				
Syllabus contents coverage of the subject up to this date				
Question/Answer Interactions with Students				
Teaching Methodologies used for Understanding Technical Concepts				
Command on Communication and Audibility of Delivery				
Approach of faculty to motivate in Learning the subject				
Timely starting and finishing the class as per time table.				
Over all Command on Class and Subject				
Friendliness of faculty with students for Making the Subject easier and Clearing the Doubts				

The cumulative scores calculated for each faculty. The feedback is discussed with the respective faculty by HOI and he/she is advised to take corrective actions if any or if the feedback is excellent for the faculty he /she is appreciated by HOI.

S College of Assertion Action Action

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- C. Manual feedback: Manual feedback is taken by HOI/HR department from the student at the end of the academic year. Rewards/Corrective actions decided on submitted feedback discussed with respective faculty.
- **D. Suggestions box/ Drop box: Students can submit feedback / problems** (related with teaching, facility or any other) through suggestion box which is having direct access to principal only.

### 2. Feedback collected and analysed

- Feedback collected for all courses: Yes
- Feedback System of Institute: Feedback is collected by Institute through different processes and given feedback is analysed. Feedback is collected from student/Parents/Alumni /Industry persons and feedback analysis is implemented for upliftment of related process/systems of the Institute.
- Various feedback systems available at the Institute are listed below

Table: Feedback systems available in Institute

Sr.No	Types of Feedback	Feedback Collection Process
1	Topic tracking	<ul> <li>Feedback by the students after every topic completion is taken students (from Bright, Average, weak students).</li> <li>CMC (Course Monitoring Committee)members collect feedback from students</li> <li>Feedback along with student's suggestions (if any) discussed by CMC with respective faculty members.</li> </ul>
2	Lecture visit/Feedback on classroom teaching	Random lecture visits by HOD/senior faculty members during lectures to evaluate classroom teaching of faculty members



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3	Academic Audit	Academic audit by committee nominated by principal of the institute at the end of year			
4	Yea end feedback	Feedback forms taken from students to maintain and improve quality of overall performance of staff at the end of year			
5	Feedback on seminars/guest lectures and conference	After every seminar/guest lectures and workshop; feedback forms taken from students to maintain and improve quality			
6	Drop box feedback	Students can report any problem/feedback related to working of institute in Drop box at any time having direct access to Principal of Institute only.			
7	Feedback on Facilities	Institute annually collecting the feedback on Facilities from students. Ratings given in Feedback form are analysed and used for modifications in available facilities/introduction of new facilities.			



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Feedback analysis: Feedback analysis, percent of students participating in feedback and impact of analyzed feedback is summarized in given table.

**Table: Feedback Analysis** 

S.N.	Types of feedback	% of students / parents/ Alumini / Expert participated	Analysis (Frequency)	Impact
1	Topic tracking	All Students (100 %)	After topic completion	Topics repeated according to suggestions in feedback ,topic beyond syllabus are covered
2	Lecture visit/Feedback on classroom teaching	Expert of particular subject give the feedback	Monthly	Improvement in teaching
3	Academic Audit	Academic audit panel assigned by principal	Annually	Overall improvement in performance and documentation.
4	Year end feedback	All Students (100 %)	Annually	Overall improvement. Change of subject in charge
5	Feedback on seminars/guest lectures and conference	Participants	After every seminar/ guest lectures and conferences	Students feedback are considered for arrangement of further seminars/ guest lectures and conferences



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6	Drop box feedback		Open Access	Improvement in facilities and faculty performance.
7	Feedback on Facilities	Students / Parents/ Alumina / industry person	Annually	Ratings given in Feedback form analyzed and used for modifications in available facilitates/ new facilities

Representative cases: Feedback collected on various parameters as described earlier few representative cases are described as below:

Table: Representative Feedback cases with corrective action

S.N	Feedback type and feedback	Corrective action / rewards	
1	Feedback on facility	Industrial visit plan	
2	Feedback on guest lectures Aptitude test plan		
3	Topic tracking / Drop box	Lectures are taken by to senior faculty	
4	Feedback on facilities (library)	Book bank facility & Delnet bank Facility	
5	Difficulty in understanding of Pharmacognosy (first year) was identified.	Senior faculty member was allotted to cover topics	



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